

## Healthi Routine Referral Destinations and Routes

Broadly speaking, the following are the options in each area for most clinic types. They are subject to change, but are up to date as at the date above

Orthoptics and Low Vision in all areas go to your local provider, though variously by NHSMail or eRS - watch the information note at sign off. Some have instructions to print and post where we have been unable to obtain an NHSMail address for the department, but we are still pursuing this.

### Confirming Urgent Referrals

Always phone the provider to confirm receipt of an urgent referral. Phone numbers for providers can be found in the relevant area and condition section on gmlocs.co.uk. These referrals get sent every 15 minutes, so wait half an hour before checking.

### Confirming Routine Referrals (not generally necessary)

With eRS, the confirmation is delivered to you within a minute so there should be no need to check further. If you do wish to check, then you should phone the patient to see if they have received an appointment or invitation to make an appointment. It can take from a few days to 2 weeks or so for the patient to be contacted, so wait before asking. An alternative is to ask the patient to contact you if they have not heard in 2-3 weeks and note this request on your record. Do not phone the provider as, until the patient has made their appointment, the provider will not receive the referral as it is held by eRS. If the referral is sent by NHSMail to Orthoptics or Low Vision, then you can phone the provider (see gmlocs.co.uk for contact details). With the Manchester gateway, contact the patient to see if they have been contacted by the booking centre. Note that routine referrals that go by NHSMail are sent overnight.

Area	Clinic Type		Healthi Referral Route	Confirmation Contact
All areas	Diabetic Medical Retina North	Bolton NHS FT	eRS	Patient
		Pennine Acute Hospitals NHS Trust	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	Diabetic Medical Retina South	Manchester University NHS FT	eRS	
		Stockport NHS FT	eRS	
Bury	All routine referrals except the 2 below	Bury RBMS	eRS	RBMS or Patient
	Orthoptics and Low Vision	Pennine Care	NHSMail	Patient or Department
Bolton	All routine referrals except the 2 below	Bolton RBMS	eRS	RBMS or Patient
	Orthoptics and Low Vision	Bolton NHS FT	NHSMail	Patient or Department
<i>Note that cataract referrals by accredited practitioners in Bolton should use the extended service rather than Healthi. Details on the GMLOCs website</i>				
HMR	All routine referrals ex DMR	Care UK	eRS	Patient
		Pennine Acute Hospitals NHS Trust	eRS	
	Glaucoma (Raised IOP or Suspect VF Only)	Participating practices	Paper	Practice
	Orthoptics	Pennine Care	NHSMail	Patient or Department
	Low Vision	Pennine Acute	eRS	Patient

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<b>Manchester</b>	Cataract	Participating practices	Paper	Practice
	Glaucoma	Participating GERRS practices	Paper	
	Cornea, Neuro, Squint, Low Vision	Manchester University NHS FT	NHSMail to ICG Booking Centre	The Gateway or Patient
	Others	Manchester University NHS FT Optegra		
	YAG, add	Spa Medica (Bolton) Spa Medica (Manchester)		
Orthoptics ( <i>Mail from Mar 20</i> )	MREH Community Orthoptics	NHS Mail	Patient or Department	
<b>Oldham</b>	All routine referrals including	Oldham ICC (Pennine Acute)	eRS	Patient
	Orthoptics and Low Vision	Oldham ICC (Pennine Acute)	eRS	
<b>Salford</b>	Cataract	Participating practices	Paper	Patient
	Neuro	Bolton NHS FT	eRS	
		Manchester University NHS FT	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Stockport NHS FT	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	YAG, add	Optegra, Spa Bolton & Manchester	eRS	
	Other clinics	The Practice		
<i>Note that The Practice have yet to provide eRS links, so for now the referrals are going direct to providers</i>				
Orthoptics ( <i>Mail from Mar 20</i> )	Salford Royal-Community Orthoptics	NHS Mail	Patient or Department or Practice	
Low Vision	Community Optical Practices	Paper		
<b>Stockport</b>	Cataract	Participating practices	Paper	Practice
	Glaucoma (Raised IOP Only)	Participating practices	Paper	
	all other clinics	Bolton NHS FT	eRS	Patient
		Manchester University NHS FT	eRS	
	Not Neuro and cornea for Optegra	Optegra (Manchester)	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Stockport NHS FT	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	For YAG, add	Optegra, Spa Bolton & Manchester & Macclesfield	eRS eRS	
	Low Vision	Stockport NHS FT	eRS	
Orthoptics	Stockport NHS FT	NHSMail	Patient or Department	
<b>T&amp;G</b>	Cataract	Participating practices	Paper	Practice
	Glaucoma (Raised IOP or Suspect VF Only)	Participating practices	Paper	
	All other clinics	Care UK	eRS	Patient
		Pennine Acute Hospitals NHS Trust	eRS	
	Low Vision	Stockport NHS FT	eRS	
Orthoptics	T&G Integrated Care NHS FT	eRS		

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<b>Trafford</b>	Cataract	Participating practices	Paper	Practice
	All clinics	Bolton NHS FT	eRS	Patient
	Not Neuro and cornea for Optegra	Manchester University NHS FT	eRS	
		Optegra (Manchester)	eRS	
		Tameside & Glossop Integrated Care NHS FT	eRS	
		Stockport NHS FT	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	For YAG, add	Spa Bolton & Manchester & Macc FT	eRS	
	For YAG, remove	Tameside & Glossop Integrated Care NHS FT	eRS	
Low Vision	Manchester University NHS FT	eRS		
Orthoptics ( <i>Mail from Jan 20</i> )	Manchester Local Care	NHS Mail	Patient or Department	
<b>Wigan</b>	Cataract	Participating practices	Paper	Practice
	Most clinics	Bolton NHS FT	eRS	Patient
	Not Neuro and cornea for Optegra	Manchester University NHS FT	eRS	
		Optegra (Manchester)	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Tameside & Glossop Integrated Care NHS FT	eRS	
		Stockport NHS FT	eRS	
		St Helens and Knowsley NHS Trust	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	YAG, add	Spa Medica (Bolton)	eRS	
		Spa Medica (Manchester)	eRS	
		Spa Medica (Skelmersdale)	eRS	
		Spa Medica (Widnes)	eRS	
		St Helens and Knowsley NHS Trust	eRS	
	East Cheshire NHS Trust (Macclesfield Gener	eRS		
Low Vision ( <i>RAEI is the same as WWL</i> )	Wrightington, Wigan and Leigh NHS	eRS		
Orthoptics ( <i>RAEI is the same as WWL</i> )	Wrightington, Wigan and Leigh NHS	NHSMail	Patient or Department	